

SchoolHire



TESTIMONIALS



**Fairfield
High School**

Achieving Excellence

We are delighted to be working with SchoolHire. From our first contact, the company has bent over backwards in order to ensure our needs have been met and that we are receiving the highest customer treatment.

The system is easy to navigate (both from an operator and customer's points of view) and covers all eventualities. The handover was delivered with efficiency and genuine passion, which gave us the confidence to 'go live' without hesitation. If a query has arisen, the company has been incredibly quick to respond – either by an explanation or modification; the team sincerely wishes to deliver an exceptional website which is constantly evolving.

We would be more than happy to recommend SchoolHire to other venues. At first we thought it too good to be true, but we are happy to report it really is an excellent, cost effective and professional service that we are proud to share with our customers.

Corinne Breingan - Fairfield High School (Bristol)



Swindon Academy

The best in everyone™

Part of United Learning

We cannot recommend SchoolHire strongly enough. SchoolHire has revolutionised our lettings provision at every level. We can now offer our customers an effective, professional services that is easy and straightforward to use, both for customers and staff. Never again will your finance team have to chase unpaid lettings debts!

The School Hire team are exceptional, all queries that we have raised have been answered promptly, they even monitor customer queries that come through our website. This means that by the time we see the query they have already provided us with the answer!

Sam Jadeja – Swindon Academy (Swindon)



We love using the SchoolHire system. It saves us loads of time on a daily basis. Our customers take responsibility for their bookings and enjoy the fact that the process (including changes) can all be done online. As users have to pay online when making a booking, we never have to chase payment of invoices, which means we have no lettings debtors, which was an issue before we took on the system.

We have also found that the marketing that SchoolHire does has meant that we have had increased traffic to our dedicated lettings site (that SchoolHire provided us with), leading to more bookings. The slots we have previously found difficult to hire are now being regularly booked.

SchoolHire assured us that the system would both increase our revenue and decrease our costs. I'm delighted to say that within a short period of time they did exactly that.

Barbara Tarry – Bridgemary School (Portsmouth)

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SchoolHire



St John Bosco
ARTS COLLEGE

Working with SchoolHire has been a pleasure. They give great service and always go above and beyond to make sure our needs are being met. Firstly the handover which could have proved to be a tough and time consuming process was made 100 times easier due to the amount of work the SchoolHire team put in. They are always on hand to give assistance or advice when needed and they seem to have the answer for every eventuality.

The system is fantastic, it is very effective but very simple to use. It manages and organises all bookings making staying on top of things a lot easier. We are delighted to be using the system and would recommend it to all venues alike.

It has been very effective since we introduced it to our customers and we have had nothing but positive feedback from not only customers but members of staff.

Shima Ami – St John Bosco College (Liverpool)



South Bromsgrove High

Joining SchoolHire has been a fantastic decision. From an efficiency point of view, there has been a significant reduction in the amount of time spent on lettings administration, for example, collecting payments and generating invoices. Having a live availability calendar means we don't need to field as many calls and emails in relation to availability.

SchoolHire's marketing has helped us fill our dead slots which were previously vacant, helping us increase our revenue. The system is incredibly easy to use and manage. Despite this, the customer service has always been excellent, answering any queries quickly and offering their mobile numbers too, allowing me to catch them at any time needed.

I am extremely pleased with both the company and the system and would highly recommend it to all schools who let their facilities.

Dave Bayliss – South Bromsgrove High School (Bromsgrove)



Midhurst Rother College
The best in everyone™
Part of United Learning

With the demands of school lettings taking up a significant amount of time in our finance department, we decided to take on the SchoolHire platform in early 2017. I can honestly say we have never looked back! Whilst we were slightly apprehensive about investing the time to change our system, the SchoolHire team ensured the process was swift and seamless. SchoolHire spent time offsite building our profile which ensured the whole handover could be completed in a matter of hours.

We now save hours a month due to invoicing and a full reconciliation being done by the system. Our users have taken to the system extremely well, enjoying the ability to see all the information they need online and being able to process and pay for a booking in their own time. As well as providing increased efficiency, we have seen an increase in both enquiries and ultimately revenue. This is due to a combination of new people finding our facilities on our new lettings website through Google, as well as the fact that all payments are made via the system, meaning nothing is lost by unpaid invoices or cash on the day.

Louise Stone – Midhurst Rother College (Midhurst)

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SchoolHire



We took on the SchoolHire system in the Summer of 2017 and we have not looked back! We initially had a very manual system of dealing with bookings which involved back and forth emails as well as a long-winded payment process. SchoolHire has allowed us to streamline this whole process so that payments don't need to be chased and invoices no longer need to be generated.

Whilst we were initially apprehensive about the transition for our customers, the SchoolHire team ensured this was as swift as possible. By the time the new academic year began, all our block bookers had processed their bookings and an automatic payment plan was set up for each of them through the system. This has freed up huge amounts of time for us a school and has effectively tightened up the whole process.

Aside from the efficiency factor, we have experienced increased bookings since taking on SchoolHire. The fact that everyone involved in the lettings process can login to one system also ensures everyone is on the same page and limits the element of human error. The calendar on the system has been a massive improvement having previously used outlook. Importantly too, the customer service has been amazing - we always receive quick responses and they have been extremely easy to get through to over the phone.

Harriet Jupp – Thomas More (London - Croydon)



SchoolHire has been excellent throughout. We feel that our lettings provision is far more professional with the introduction of SchoolHire. From advertisement to communication with customers, bookings and payment, to financial reports in to our principal, every step is easy and clear. This has revolutionised our processes, saving my team vast amounts of time.

I've found SchoolHire management very helpful. They seem to work around the clock, which is helpful when you run lettings up to 10pm, 7 days a week. SchoolHire has definitely enhanced our customers experience.

Ian Mallet – City Academy Norwich (Norwich)



We started using SchoolHire in December 2016 to replace our aging booking system, it has done all we have asked it to do. The site is easy to use, handles payments well and the team at SchoolHire have been very proactive and also very quickly reactive to our needs.

The system is easy to use and make accounting, booking and day to day management much easier than our old system and other systems that we looked at. The team at SchoolHire made implementation easy, they quickly understood our needs and took on board any minor tweaks that we needed. We are more than happy to recommend it as an efficient and practical system.

Chris Fisher - Slough & Eton School (Slough)

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SchoolHire



We would not hesitate in recommending SchoolHire to any other venues. We had previously tried other Sport Booking/Management Software but have found SchoolHire to be a refreshing change. It takes the stress and pain out of Facility Management, allowing our customers to take charge of their own booking's.

SchoolHire has also allowed our venue to operate as a Cashless Facility in keeping with the rest of the school and now all our facilities are also pre-paid. This has helped remove the unpaid lettings debt, long gone are the days of the Finance Department chasing up unpaid invoices.

The SchoolHire website is user friendly for both the customer and our Leisure Team. It can be edited, changed and adapted with the click of a button. SchoolHire also offers high levels of customer service and support, any queries are dealt with in an efficient and professional manner. The reporting facility and monthly remittance report allows detailed financial and utilisation analysis to see where we can improve. SchoolHire has streamlined and supported our business operation, helping making it more professional while increasing revenue.

Jon Ford – Merchants of Fitness @ OLSC (Wolverhampton)



The SchoolHire system has made it so much easier for us to manage our lettings. It is an extremely user-friendly platform and it didn't take long to learn and understand its functionality, helped by the seamless transition. Our customers have also taken quickly to it, commenting how much of an improvement it has been on our previous bookings process.

Our year on year revenue has increased since joining SchoolHire, most likely due to their efforts in ensuring that the standalone website they provided us with appears at the top of the page for relevant Google searches made. Their customer service is fantastic, always responding to queries very quickly and offering a helping hand whenever needed. For these reasons I would highly recommend SchoolHire.

Ray Coleman – Tudor Park Sports & Leisure (London - Hounslow)



We have been incredibly impressed with the system, especially the fact that our customers can make their own bookings (which are then approved/adjusted by us). This means that we don't need to worry anymore about double bookings and trying to work out who has booked for when.

The customer service SchoolHire provides is second to none, available around the clock, and we are also really happy that our lettings income has increased since using the system.

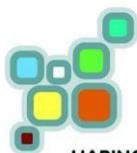
John McPartland – St Margaret (Liverpool)

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SchoolHire



**HARINGEY
SIXTH FORM COLLEGE**
SUCCESS AMBITION RESILIENCE

As we still found ourselves spending vast amounts of time dealing with invoices and chasing payments whilst using our previous system, the primary reason for the switch to SchoolHire was to take advantage of online payments being made in advance of bookings. SchoolHire has certainly delivered - it has been a huge step up.

The system takes scheduled payments meaning that our finance department no longer has to chase money that is owed. We no longer need to write off bad debtors, which in itself as paid for the system many times over.

Furthermore, during the process of signing up we were promised enhanced customer service as one of SchoolHire's USPs. I can happily confirm this has been delivered way above our expectations!

John Mansfield – Haringey Sixth Form College (London - Haringey)



Having initially been a bit apprehensive about moving over from our previous booking system, I can safely say it's a decision we do not regret. SchoolHire did almost all the work and an effective strategy was put in place to ensure our customers had an easy transition over. The online help centre is easy to use but when we do have a question, we get an answer very quickly. From a technical point of view, the system has been so helpful.

Having a cloud based platform means that we are not tied to being in the office in order to deal with bookings. The website being mobile optimised allows us to access the system from our phones. Block bookings have become extremely easy to manage and this has been the standout timesaver, freeing up hours a month previously spent on generating invoices and chasing payments.

Hayley Thurston – Laurence Jackson (Guisborough)



**NORTHAMPTON
HIGH SCHOOL**

Taking on the SchoolHire system has been a positive for us. Within a short space of time we secured bookings from new customers, filling in some of the gaps in our calendar. Our customers like being able to make and amend their bookings in their own time, online. The system is easy for us to use, saving us time and effort when it comes to administrating our lettings. There is very little paperwork now required.

SchoolHire's customer service has been excellent from day one. They have always made sure to respond to queries that we have extremely quickly. The transition to the SchoolHire system was straightforward and I would recommend to any school who let their facilities to take a good look at the benefits SchoolHire can bring.

Jackie Rose –Northampton High School (Northampton)

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SchoolHire



We had been looking for a way to update our letting systems and were impressed with SchoolHire from the moment we saw their demonstration. During the 2017 summer holiday SchoolHire managed our transfer onto their system and trained our staff to ensure a smooth transition when we went “live” in September 17.

The system is very easy to navigate and becomes familiar very quickly. Customers particularly like the ease of monthly payments and the ability to modify bookings as their requirements change. Both staff and customers are pleased that invoices are automatically generated – improving efficiency both in terms of time and resources. The reporting functions facilitate professional management both at site operational level and in terms of financial reporting to School Governors. Linking to our School website has improved our marketing and generates an increase in the number of enquiries received.

Throughout transition, and subsequently, SchoolHire have offered outstanding support and customer care and I can confidently recommend their services.

Claire Ahmed – Kenilworth School (Kenilworth)



We have been working with SchoolHire since the start of 2017 and have found their system and customer service to be fantastic. Although the system is incredibly intuitive, when required, their customer service has been excellent, even providing support on a Sunday when needed.

The SchoolHire system is very user friendly for both staff and customers. The system makes admin life very easy with automatic payments and invoices etc. I would strongly recommend SchoolHire to all venues.

Tom Fisher – Framingham Earl (Norwich)



SURBITON

Since taking on the system a year ago, we have benefitted from huge efficiency savings in the lettings process. This has saved time on the payment process and ultimately freed up time for finance to focus on other areas.

The system is very user friendly, with the messaging system making communication with users extremely easy.

Charlotte Northmore – Surbiton High (London – Kingston upon Thames)